

Legal Notice
Request for Proposals - Arbitration Services
Connecticut Insurance Department

Pursuant to Conn. Gen. Stat. § 38a-9, the Connecticut Insurance Department (“CID”) is soliciting proposals for arbitration services related to automobile physical damage and automobile property damage liability (first and third party) insurance claims (“Arbitration Services”). The CID’s arbitration program is designed to assist claimants and insurers in settling such claims where liability and coverage are not in dispute.

Conn. Gen. Stat. § 38a-9 requires that the CID prepare a list of at least ten persons, who have not been employed by the CID or an insurance company during the preceding twelve months, to serve as arbitrators in the settlement of such disputes. The arbitrators shall have at least five (5) years of relevant experience and be members of any dispute resolution organization approved by the Commissioner with at least five (5) years of experience providing Arbitration Services. One arbitrator shall be appointed to hear and decide each complaint. The arbitrator shall provide a final decision within 15 days of the hearing.

This is a renewable three-year contract for a period beginning July 1, 2025, with an RFP process conducted as required by Connecticut State procurement standards pursuant to Conn. Gen. Stat. § 4-217. The three-year renewable contract is contingent upon adequate performance and availability of funding. The program is funded by the Connecticut Insurance Fund.

The detailed RFP is available in electronic format on the State of Connecticut Contracting Portal by filtering by Organization for Insurance Department <https://portal.ct.gov/DAS/CTSource/BidBoard>, on the CID’s website at: https://portal.ct.gov/cid/Department-Resources/Doing-Business-with-the-CID?language=en_US, or from the CID’s Official Contact: Gerard O’Sullivan, Connecticut Insurance Department - Consumer Affairs Division, 153 Market Street, Hartford, CT 06103. Questions and inquiries should be directed to Gerard O’Sullivan at Gerard.O’sullivan@ct.gov or by phone at 860.297.3889.

Proposals must be emailed directly to Gerard O’Sullivan at Gerard.O’sullivan@ct.gov by **11:59 PM (ET), April 29, 2025**.

Posted Date: March 14, 2025